



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान तिरुपति

INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH TIRUPATI

Srinivasapuram, Venkatagiri Road, Jangalapalli Village, Panguru (G.P), Yerpedu Mandal,
Tirupati, Andhra Pradesh India – 517619.

CLARIFICATION ON TENDER NUMBER: IISERT/ADMIN-DINING SERVICE/01/26

ITEM DESCRIPTION PRE-BID CONFERENCE FOR - TENDER FOR RUNNING A CAFETERIA AT IISER TIRUPATI

Refer our Tender No IISERT/ADMIN-DINING SERVICE/01/26 dated **18th August 2026** - TENDER FOR RUNNING A CAFETERIA AT IISER TIRUPATI

The Pre-bid meeting was held on 20th August 2026, at 11:00 Hrs. Via Google Meet, and the minutes of the meeting are as under.

At the outset, the Assistant Registrar Admin welcomed all the Members and the representative of the Prospective Bidders and briefed in general the scope of the Tender and thereafter briefed the vendors on the salient features of the terms and the clarification sought by the Prospective Bidders and replies thereto are at **Annexure-I**

The representatives present were satisfied with the replies given, and it was informed that the corrections/additions/clarifications given, as discussed during the Pre-Bid Conference, would be hosted on the website of IISER Tirupati and all the Prospective Bidders are required to take cognizance of the proceedings of the Pre-Bid Conference before submitting their bids as stipulated in the Bidding Documents.

The other terms & conditions of the notice issued on our IISER website <http://www.iisertirupati.ac.in/> <https://eprocure.gov.in/eprocure/app> and will remain unchanged. No more correspondence in this regard will be entertained

The meeting ended with a vote of thanks

21/08/2026

Deputy Registrar



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Annexure – I

PRE-BID CONFERENCE FOR RUNNING A CAFETERIA AT IISER TIRUPATI.

QUERIES AND CLARIFICATION

IISERT/ADMIN-DINING SERVICE/01/26

DATE: 21/08/2026

Sr. No	Query/Clarification Sought	Clarification / Amendment
01	Eligibility Criteria	The bidder should have successfully operated and provided cafeteria / food-service / retail food-service operations for a continuous period of at least twelve (12) months during the last five years in any of the following establishments: a) Educational Institutions of National Importance such as IITs, IISERs, NITs, IIMs, AIIMS, Central Universities, or other Government-funded institutions; OR b) Reputed Corporate Campuses / IT Parks / Technology Parks / Manufacturing Facilities / Business Parks employing not less than 250 personnel at a single location; OR c) Public Sector Undertakings (PSUs), Research Institutions, Defence Establishments, Large Industrial Townships, SEZs, or Corporate Offices having centralized dining facilities. OR d) Large Commercial Establishments, Shopping Malls, Food Courts, Convention Centers, Airports, eRailway Catering Units, or similar establishments having centralized food service facilities OR e) Retail / Commercial Food-Service Establishments, including established restaurants, cafés, cafeterias, food outlets, quick-service restaurants (QSRs), food courts and similar establishments, where the bidder has actually operated and

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managed the food-service facility with average annual turnover not less than ₹50,00,000/- (Rupees Fifty Lakhs only) during the immediately preceding three (03) financial year

Clause 2.2 shall **stand deleted**.

Minimum Financial Capacity for Retail / Commercial Food-Service Experience

“In case the bidder relies upon experience under the Retail / Commercial Food-Service Establishment category, the bidder shall have an average annual turnover of not less than ₹50,00,000/- (Rupees Fifty Lakhs only) during the immediately preceding three (03) financial years.”

The turnover shall be established through:

- **Audited Annual Financial Statements; or**
- **Income Tax Returns/acknowledgements along with relevant financial statements; or**
- **Certificate issued by a Chartered Accountant clearly indicating the annual turnover for each of the preceding three financial years.**

Clarification:

Nature of Retail Experience: For avoidance of doubt, retail experience shall mean experience in operating a food-service establishment where food, snacks, beverages or allied food items are prepared and/or served directly to customers/users.

Mere retail trading or sale of packaged food products, grocery items or other food products, without operation of a food-service establishment, shall not constitute qualifying experience.

02	The bidder sought clarification regarding the requirement of an FSSAI license for different catering premises. The bidder stated that they are already holding a valid FSSAI license and that the license is linked to their GST registration. The bidder requested clarification as to whether the existing FSSAI license can be used for operating the catering services at another premises/location under the same GST	The bidder is advised to comply with the applicable provisions of the Food Safety and Standards Act, 2006, particularly Section 31, relating to the licensing and registration of food businesses.
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