



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान तिरुपति

INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH TIRUPATI

Srinivasapuram, Venkatagiri Road, Jangalapalli Village, Panguru (G.P), Yerpedu Mandal,
Tirupati District, Andhra Pradesh India – 517619.

CLARIFICATION ON TENDER NUMBER: IISERT/Admin-Dining Service/03/25

ITEM DESCRIPTION PRE-BID CONFERENCE FOR - CATERING AND ALLIED SERVICES FOR DINING HALL – NORTH INDIAN AT IISER TIRUPATI

Refer our Tender No: IISERT/Admin-Dining Service/03/25 dated 03rd July 2025. CATERING AND ALLIED SERVICES FOR DINING HALL – NORTH INDIAN AT IISER TIRUPATI.

The Pre-bid meeting was held on 07th July 2025, at 11:00 Hrs. Via Google Meet, and the minutes of the meeting are as under.

At the outset, the Deputy Registrar welcomed all the Members and the representative of the Prospective Bidders and briefed in general the scope of the Project and thereafter briefed the vendors on the salient features of the commercial terms and the indenting Officer to read out the clarification sought by the Prospective Bidders and replied thereto as detailed in **Annexure-I**

The representatives present were satisfied with the replies given, and it was informed that the corrections/additions/clarifications given, as discussed during the Pre-Bid Conference, would be hosted on the website of IISER Tirupati and all the Prospective Bidders are required to take cognizance of the proceedings of the Pre-Bid Conference before submitting their bids as stipulated in the Bidding Documents.

The other terms & conditions of the notice issued on our IISER website <http://www.iisertirupati.ac.in/> <https://eprocure.gov.in/eprocure/app> and will remain unchanged. No more correspondence in this regard will be entertained

The meeting ended with a vote of thanks

07/07/2025

Sd/-
Deputy Registrar



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Annexure - I

PRE-BID CONFERENCE FOR CATERING AND ALLIED SERVICES FOR DINING HALL – NORTH INDIAN AT IISER TIRUPATI QUERIES AND CLARIFICATION

TENDER NUMBER - IISERT/Admin-Dining Service/03/25

DATE: 07/07/2025

Sr. No	Query/Clarification Sought	Clarification / Amendment
01	Will the institute supply LPG Cylinders at subsidized rates?	As per the tender clause (2) 2.10 under the scope of work, the successful bidder shall make arrangements for LPG Gas cylinders and refilling of the same at their own cost.
02	Will manpower cost be reimbursed?	As per the tender clause 3 under the General Terms and Conditions of the contract, the successful bidder must deploy adequate number of manpower (as mentioned in the tender document) to the IISERT site, and should pay salaries as per the Government of India norms to their employees. The institute will not reimburse the cost of manpower under any circumstances.
03	Average participants per day?	The Institute does not guarantee any minimum number of diners and volumes of business at any point in time. The caterer has to provide food on a pay-and-eat basis system for the a la carte menu given in the tender document.
04	MSME exemption is applicable for EMD and tender fees.	The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category. Under MSE category, only registered vendor under category of Service Providers are eligible for exemption from EMD. Please note that “No tender fee” for mention tender.



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05	Can we quote the rates more than the rates given in the tender document??	The bidders should quote Flat discount on fixed prices for all the items given in the menu. The bidder proving the higher discount will be awarded the work.
06	Packing charges for biodegradable per plate/packing box with handle, premium quality will be at actuals as per the size of the plate/box—CHARGES WILL BE REIMBURSED TO US??	The fixed prices provided in the menu Chapter IV B are inclusive of all biodegradable plate. If any other box or packing material required then it will be payable at actuals.
07	Is there any license fee applicable for operating the mess facility?	No, there will not be any license fee for operating the canteen North Indian Cuisine in the institute.
08	Will electricity and water be provided by the institute free of cost or on chargeable basis?	As per the tender clause 2 under the scope of work, the cafeteria premises comprising cooking and dining facilities, furniture, food/raw material containers, appliances, utensils, electricity, and water shall be provided by the Institute at free of cost. However water meter shall be installed by the vendor.