## भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान, तिरुपति INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH, TIRUPATI





IISER-T/RO/Acad/06/001

June 24, 2020

## **OFFICE MEMORANDUM**

The Institute proposes to put in place a grievance redressal mechanism for students pertaining to their academic activities at the Institute in the present context of COVID-19 pandemic. For this purpose, a Grievance Redressal Cell is set up with the following members:

1.	Dr. C P Mohan Kumar, Registrar	Convenor
2.	Prof G Ambika, Coordinator (Academics).	Member
3.	Dr Ramkumar Sambasivan, Associate Dean (Doctoral Studies).	Member
4.	Dr Rajesh Viswanathan, Associate Dean (UG Programme).	Member
5.	Dr. Raju Mukherjee, Assistant Professor, Biology.	Member
6.	Deputy Registrar/Asst. Registrar (Academics)	Member

The Terms of Reference of the Grievance Redressal Cell for students shall be as follows:-

- 1) Grievances related to post COVID-19 resumption of semester, payment of fees and other academic and research activities.
- 2) Grievances pertaining to online classes
- 3) Grievances pertaining to conduct of examination (both online and offline)
- 4) Grievances and appeals related to continuation in program, medical leave, requests for extra semesters and additional chances etc. for specific cases.
- 5) Grievance Redressal Cell shall meet as and when required.
- 6) The Cell shall submit its recommendations to the Director, whose order shall be final.

Any grievance shall be made in writing by email to the id: grievance@iisertirupati.ac.in).

Ms. Nikhilashri will assist the Grievance Cell in discharging its functions.

This is issued with the approval of the Director.

Dr C P Mohan Registrar

Copy for information to:

- 2) All Chairs
- 3) All Members of the Committee
- 4) All Faculty Members
- 5) All Sections (Administration, Finance and Accounts, Purchase, Academic, Engineering, Library, Security and IT);
- 6) PS to Director
- 7) PS to Registrar

Sd/-Registrar