



INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH TIRUPATI

CLARIFICATION ON TENDER NUMBER: IISERT/PUR/0014/21

ITEM DESCRIPTION- TURNKEY SERVICES FOR DESIGN, DEVELOPMENT AND MAINTENANCE OF IISER TIRUPATI WEBSITE.

REFER OUR TENDER NO: IISERT/PUR/0090/21, DATED:21/05/2021 FOR TURNKEY SERVICES FOR DESIGN, DEVELOPMENT AND MAINTENANCE OF IISER TIRUPATI WEBSITE.

Pre-Bid meeting was held on July 14th, 2021 at 15:30 Via Google Meet and minutes of meeting is as under.

At the outset, the Chairman welcomed all the Members and the representative of the Prospective Bidders briefed in general the scope of the Project and thereafter requested Assistant Registrar (S&P) to brief the vendors on the salient features of the commercial terms and the indenting Officer to read out the clarification sought by the Prospective Bidders and replied thereto as detailed in **Annexure -II & III**

The representatives present were satisfied with the replies given and it was informed that the corrections / additions / clarifications given, as discussed during the Pre-Bid Conference would be hosted on the website of IISER Tirupati and all the Prospective Bidders are required to take cognizance of the proceedings of the Pre-Bid Conference before submitting their bids as stipulated in the Bidding Documents.

The other terms & conditions of the notice issued on our IISER website <http://www.iisertirupati.ac.in/> will remain unchanged. No more correspondence in this regard will be entertained

The meeting ended with vote of thanks to the Chair

16.07.2021

Sd/-
Assistant Registrar (S&P)



Annexure II

**IISER TIRUPATI
PRE-BID CONFERENCE FOR TURNKEY SERVICES FOR DESIGN, DEVELOPMENT AND MAINTENANCE OF IISER TIRUPATI
WEBSITE
TECHNICAL QUERIES AND CLARIFICATION**

TENDER NUMBER - IISERT/PUR/0090/21

DATE: 16/07/2021

Sr. No	Query/Clarification Sought	Clarification / Amendment
1	A vendor asked for the information regarding MIS reports.	MIS reports should be generated as and when requested by engineer in -charge at IISER Tirupati.
2	A vendor asked for the information regarding the STQC Audit	STQC audit needs to be done on yearly basis and before the deployment of the Website at institute.
3	A vendor asked for the information regarding the SSL	The SSL Certificate to be deployed should be a Commercial one and should not be a self certified or else Opensource. It should be a extended one to used on multiple child domains of IISER Tirupati



Annexure III

IISER TIRUPATI
PRE-BID CONFERENCE FOR TURNKEY SERVICES FOR DESIGN, DEVELOPMENT AND MAINTENANCE OF IISER TIRUPATI
WEBSITE
COMMERCIAL QUERIES AND CLARIFICATION

TENDER NUMBER - IISERT/PUR/0090/21

DATE: 16/07/2021

Sr. No	Query/Clarification Sought	Clarification / Amendment
1.	Chapter no 3 Point no 8 (f) The equipment must be supported by a Service Centre in Andhra Pradesh manned by the principal vendor's technical support engineers. The support through this Centre must be available 24 hours in a day, seven days a week and 365 days a year. Also it should be possible to contact the Principal's/Head office support Centre on a toll free number/web/mail.	The support must be available 24 hours in a day, seven days a week and 365 days a year. Also it should be possible to contact the Principal's/Head office support Centre on a toll free number/web/mail.
2.	Annexure I (Annual Maintenance Contract) The vendor had requested for clarification of comprehensive and Non Comprehensive AMC	The Comprehensive part from the annexure (I) removed. Revised Annual Maintenance Contract Annexure (I) is attached below.
3.	The Vendor had sought for clarifications on the payment terms.	The Payment shall be made on milestone basis, out of the charges quoted for design, development & deployment. 1. 50% will be released on the day of go-live. 2. 20% on 45 days after go-live (only after successful tests) 3. 30% on 180 days after go-live. 4. The AMC charges shall be paid annually
4.	** Note: Prices for Design, development and Maintenance charges should quote separately in .pdf format.	

ANNUAL MAINTENANCE CONTRACT

We hereby certify that the Annual Maintenance Contract for the maintenance of IISER Tirupati website services, after expiry of warranty period will be charged as follows :

For Non - Comprehensive AMC

- 1) 1st year ___ % of the value
- 2) 2nd year ___% of the value
- 3) 3rd year ___% of the value.

Date:

Place:

Authorized Signatory

Name:

Designation:

Contact No.: